hitron

Model # **CODA56**

Quick Install Guide

Cable Modem

Step 1: Information prior to setup

A If you are replacing a Cable Modem that is currently connected in your home, unplug the old modem and remove it from its current location. Place this new cable modem in the same spot as the previous modem. Otherwise, place the cable modem near a coax and power outlet.

B You will need the CM MAC address and serial number from the label as part of the activation process.

CM MAC Address

Step 2: Contact your ISP (Internet Service Provider)

A Please go to your ISP website to find the contact information for your ISP. Then contact your ISP to request activation of your new Cable Modem.

There may be a delay in time between the service order being placed and activation of the service to the Cable Modem.
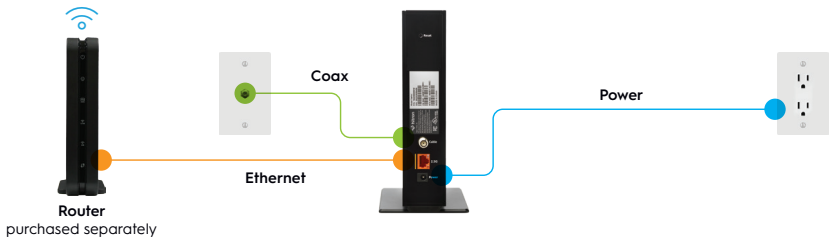
Step 3: Connect to Your Home Network

A Connect a coaxial cable (provided in the box) from the Cable Modem to a Coax Outlet on the wall. Make sure that the cable is tightly connected.

B Connect the power adapter (provided in the box) to the Cable Modem and to the power outlet.

C Wait until the four LEDs are Solid **Green** or **Blue**. This may take up to 2-3 minutes.

If the LEDs do not become Solid Green or Blue, please check that the coax cable is tightly connected. Please call your Internet Service Provider for further assistance. It is possible that your Internet service has not been activated.
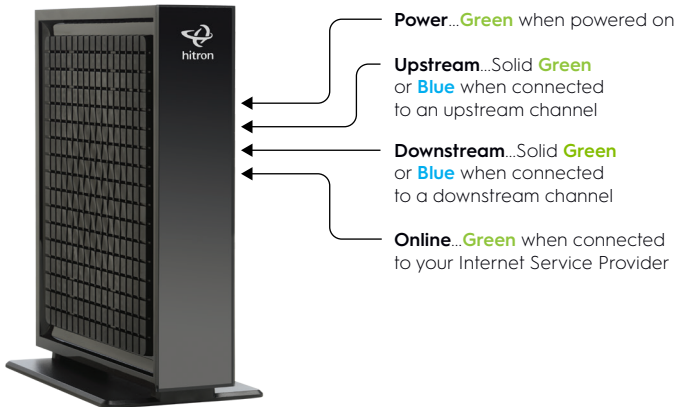
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D Connect the Orange Ethernet Cable from the Cable Modem to a computer or a router.

Coax

Power

Ethernet

Router
purchased separately

Step 4: Test Connection

A Make sure that your computer, tablet or cell phone is turned ON and is connected to your Router or Cable Modem via WiFi or Ethernet cable

B Open a web browser. Your Cable Internet Service Provider may automatically redirect the browser to a special website. If not, please go to www.google.com to confirm that your new cable modem is successfully set up.

LEDs

Power...**Green** when powered on

Upstream...Solid **Green** or **Blue** when connected to an upstream channel

Downstream...Solid **Green** or **Blue** when connected to a downstream channel

Online...**Green** when connected to your Internet Service Provider

Product Documentation

Thank you for purchasing this Hitron Cable Modem. You can visit **us.hitrontech.com/coda56res** to download the latest product documentation.

WARNING

Risk of electrical shock. Do not expose the device to water or moisture. The device is a high-performance communications device designed for home and office environments. Do not use the device outdoors. Keep the device in an environment between 0°C to 40°C (32°F to 104°F). To avoid overheating, do NOT place any objects on top of the device. Do not restrict the flow of air around the device. The manufacturer assumes no liability for damage caused by improper use of the device.

CAUTION

The cable distribution system should be grounded (earthed) in a accordance with ANS/NFPA 70, the National Electrical Code (NEC), in particular Section 820.93, Grounding of Outer Conductive Shield of a Coaxial Cable.

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